

Ticket No. W-02052A-05-0529  
**ORIGINAL**



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

4700

Investigator: Reg Lopez      Phone: (520) 628-6555      Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion      No. 2005 - 46295      Date: 8/17/2005

Complaint Description:      08A Rate Case Items - Opposed

Complaint By:      First: Wayne      Last: Hope

Account Name:      Wayne Hope      Home: (520) 387-3428

Street:      PO BOX 292      Work: (000) 000-0000

City:      Ajo      CBR:

State:      AZ      Zip: 85321      is:

Utility Company:      Why Utility Company, Inc.

Division:

Contact Name:      0000      Contact Phone: 0000

Nature of Complaint:

Received the following letter dated 8-15-07 in opposition to the letter they received about a proposed rate increase:

08/15/05

Dear Sirs,

My name is Wayne Hope. I am a resident at 42 Ajo Way in Why, AZ.

On 8/12/05 we received a letter stating that our rates for water might increase. I disagree with the proposed rates. Let me explain.

At this time our rates are \$19.00 plus tax for 9000 gallons of water per month. The proposed rates are \$40.00 plus tax for only 4000 gallons of water.

I agree that an increase in rates is needed at this time, but why cut amount of water. Why not our 9000 gallons for \$40.00 that would seem more fair.

This last month we used 10,540 gallon, and at the proposed rate our bill would have been near \$100.00 which we could not afford. So please do be fair about this.

I thank you.

Sincerely

Wayne R. Hope

Phone (520) 387-3428  
\*End of Complaint\*

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

8-17 I called the customer, spoke to Mrs. Hope @ 3:50 PM and acknowledged her letter. Advised her letter would be noted for the record in this matter.

8-18 Sent OPINION with 13 copies to Docket Control to associate to docket No. W-02052A-05-0529. Faxed copy of letter to John LaPorta, CONS-Phx per his request since he is assigned to rate case. .

File closed.

\*End of Comments\*

**Date Completed:** 8/17/2005

**Opinion No.** 2005 - 46295

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